

## Introduction

This document refers to personal data, which is defined as information concerning any living person (a natural person who hereafter will be called the Data Subject) that is not already in the public domain.

The General Data Protection Regulation (GDPR) seeks to protect and enhance the rights of data subjects. These rights cover the safeguarding of personal data, protection against the unlawful processing of personal data and the unrestricted movement of personal data within the EU. It should be noted that GDPR does not apply to information already in the public domain.

JM Partnership (Surveyors) Ltd is pleased to provide the following privacy notice:

## Personal Data

### Description of Processing

The following is a broad description of the way JM Partnership (Surveyors) Ltd processes personal information.

### Reasons/Purposes for Processing Information

We process personal information to enable us to provide surveying services; maintain our own accounts and records and to support and manage our staff.

### Type/Classes of Information processed

We process information relevant to the above reasons/purposes. This may include:

- Personal details
- Family details
- Lifestyle and social circumstances
- Financial details
- Employment and education details
- Goods or services

### Who the Information is Processed About

We process personal information about:

- Customers and clients
- Suppliers
- Professional experts, advisers and consultants
- Enquirers and complainants

### Who the Information may be Shared With

We sometimes need to share the personal information we process with the individual themselves and also with other organisations. Where this is necessary we are required to comply with all aspects of the Data Protection Act (DPA). What follows is a description of the types of organisations we may need to share some of the personal information we process with for one or more reasons.

Where necessary or required we share information with:

- Family, associates and representatives of the person whose personal information we are processing
- Staff, employment and recruitment agencies.
- Educators and examining bodies
- Financial organisations
- Credit reference agencies
- Debt collection and tracing agencies
- Current, past or prospective employers
- Trade and employer associations
- Professional bodies
- Business associates
- Persons making an enquiry or complaint
- Suppliers and service providers
- Local and central government
- Ombudsmen and regulatory authorities

## Transfers

It may sometimes be necessary to transfer personal information overseas. When this is needed information is only shared within the European Economic Area (EEA). Any transfers made will be in full compliance with all aspects of the data protection act.

In you making initial contact you consent to JM Partnership (Surveyors) Ltd maintaining a marketing dialogue with you until you either opt out (which you can do at any stage) or we decide to desist in promoting our services. JM Partnership (Surveyors) Ltd also acts on behalf of its clients in the capacity of data processor. When working exclusively as a data processor, JM Partnership (Surveyors) Ltd, will be acting on the instruction of its client, and will work hard to ensure that the client is fully GDPR compliant.

Some personal data may be collected about you from the forms and surveys you complete, from records of our correspondence and phone calls and details of your visits to our website, including but not limited to personally identifying information like Internet Protocol (IP) addresses. JM Partnership (Surveyors) Ltd may from time to time use such information to identify its visitors.

JM Partnership (Surveyors) Ltd website uses cookies, which is a string of information that a website stores on a visitor's computer, and that the visitor's browser provides to the website each time the visitor returns. WordPress.org uses cookies to help JM Partnership (Surveyors) Ltd identify and track visitors and their website access preferences. JM Partnership (Surveyors) Ltd identify and track visitors and their website access preferences. JM Partnership (Surveyors) Ltd website visitors who do not wish to have cookies placed on their computers should set their browsers to refuse cookies before using JM Partnership (Surveyors) Ltd website.

Any information JM Partnership (Surveyors) Ltd holds about you and your business encompasses all the details we hold about you and any sales transaction including any third-party information we have obtained about you from public sources and our own suppliers such as credit referencing agencies.

JM Partnership (Surveyors) Ltd will only collect the information needed so that it can provide you with marketing and surveying services, this company does not broker or sell your data.

## Legal Basis for Processing any Personal Data

To meet JM Partnership (Surveyors) Ltd contractual obligations to clients and to also respond to marketing enquiries.

## Disclosure

JM Partnership (Surveyors) Ltd may on occasions pass your Personal Information to third parties exclusively to process work on its behalf. JM Partnership requires these parties to agree to process this information based on our instructions and requirements consistent with the Privacy Notice and GDPR.

JM Partnership (Surveyors) Ltd do not broker or pass on information gained from your engagement with the company without your consent. However, JM Partnership (Surveyors) Ltd may disclose your Personal Information to meet legal obligations, regulations or valid governmental request. The company may also enforce its Terms and Conditions, including investigating potential violations of its Terms and Conditions to detect, prevent or mitigate fraud or security or technical issues; or to protect against imminent harm to the rights, property or safety of JM Partnership (Surveyors) Ltd, its clients and/or the wider community.

## Retention Policy

JM Partnership (Surveyors) Ltd will process personal data during the duration of any contract and will continue to store only the personal data needed for 15 years after the contract has expired to meet any legal obligations. After 15 years any personal data not needed will be deleted.

## Data Storage

Data is held in England using one main server. JM Partnership (Surveyors) Ltd does not store personal data outside the EEA.

## Your Rights as a Data Subject

At any point whilst JM Partnership is in possession of or processing your personal data, all data subjects have the following rights:

- **Right of access** – you have the right to request a copy of the information that we hold about you.
- **Right of rectification** – you have a right to correct data that we hold about you that is inaccurate or incomplete.
- **Right to be forgotten** – in certain circumstances you can ask for the data we hold about you to be erased from our records
- **Right to restriction of processing** – where certain conditions apply you have a right to restrict the processing.
- **Right of portability** – you have the right to have the data we hold about you transferred to another organisation.
- **Right to object** – you have the right to object to certain types of processing such as direct marketing.
- **Right to object to automated processing, including profiling** – you also have the right not to be subject to the legal effects of automated processing or profiling.

In the event that JM Partnership (Surveyors) Ltd refuses your request under rights of access, we will provide you with a reason as to why, which you have the right to legally challenge.

JM Partnership (Surveyors) Ltd at your request can confirm what information it holds about you and how it is processed.

### You Can Request the Following Information:

- Identity and the contact details of the person or organisation (JM Partnership (Surveyors) Ltd) that has determined how and why to process your data.
- Contact details of the data protection officer, where applicable.
- The purpose of the processing as well as the legal basis for processing.
- If the processing is based on the legitimate interests of JM Partnership (Surveyors) Ltd or a third party such as one of its clients, information about those interests.
- The categories of personal data collected, stored and processed.
- Recipient(s) or categories of recipients that the data is/will be disclosed to.
- How long data will be stored.
- Details of your rights to correct, erase, restrict or object to such processing.
- Information about your right to withdraw consent at any time.
- How to lodge a complaint with the supervisory authority (Data Protection Regulator)
- Whether the provision of personal data is a statutory or contractual requirement, or a requirement necessary to enter into a contract, as well as whether you are obliged to provide the personal data and possible consequences of failing to provide such data.
- The source of personal data if it wasn't collected directly from you.
- Any details and information of automated decision making, such as profiling and any meaningful information about the logic involved, as well as the significance and expected consequences of such processing.

### To Access What Personal Data is Held, Identification Will Be Required

JM Partnership (Surveyors) Ltd will accept the following forms of ID when information on your personal data is requested: a copy of your national ID card, driving license, passport, birth certificate and a utility bill not older than three months. A minimum of one piece of photographic ID listed above and a supporting document is required. If JM Partnership (Surveyors) Ltd is dissatisfied with the quality, further information may be sought before personal data can be released.

All requests should be made to [irene.dordain@jmpartnership.uk.com](mailto:irene.dordain@jmpartnership.uk.com) or by phoning our head office on 01634 733274 or writing to us at the address further below.

### Complaints

In the event that you wish to make a complaint about how your personal data is being processed by JM Partnership (Surveyors) Ltd or its partners, you have the right to complain to JM Partnership (Surveyors) Ltd CEO. If you do not get a response within 30 days you can complain to the Data Protection Regulator.

The details for each of these contacts are:

JM Partnership (Surveyors) Ltd, attention of the CEO  
Suite 10, Christchurch House, Beaufort Court  
Medway City Estate



## PRIVACY NOTICE

GDPR/PN001

Rochester  
Kent  
ME2 4FX

Tel No: 01634 733270 or email [irene.dordain@jmpartnership.uk.com](mailto:irene.dordain@jmpartnership.uk.com) who will forward to the CEO

Data Protection Regulator